

[Company Name]	Quality Procedure Specification QPS 10.2-01 Subject: Corrective Action
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Corrective Action

QPS 10.2-01

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1.0 Purpose

To establish a procedure for initiating, assigning, implementing and recording corrective actions (CAR's), aimed at correcting the nonconformities, identifying and removing the causes of nonconformities and the prevention of recurrence of nonconformities in the future.

2.0 Scope

This procedure applies to all product and process nonconformities whether they are identified in-house or reported by a customer. Nonconforming rejected product or service is controlled according to the clause 8.7 of ISO 9001:2026 "Control of nonconforming output". Corrective

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actions are applicable to all departments and personnel and may also be directed at external providers of processes, products and services.

3.0 Responsibility and Authority

The Quality Manager has responsibility and authority to ensure this procedure is followed. He may delegate tasks to qualified personnel as needed. All employees are responsible for knowing and following this procedure.

The President and the Quality Manager have authority to sign approval of completed CAR's.

[End of preview. Section 4.0: Procedure — the full CAR lifecycle (initiation, correction, root cause analysis, corrective action implementation, effectiveness verification) — along with Section 5.0 (Criteria and Risks), Section 6.0 (Documented Information), Section 7.0 (Revision History), and Section 8.0 (Quality System Forms: CAR Form and CAR List) — is included in the full purchased document. Visit the [product page](#) to purchase the complete QPS 10.2-01 Corrective Action procedure.]

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