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MSF 10.2-01-01 CAR form
MSF 10.2-01-01 CAR list
4. Procedure

4.1 General

'Corrective Action' Process model is given on Fig. 1.

Fig. 1. 'Corrective Action' Process Model

4.2 CAR’s may be initiated when actual or potential non-conformances are discovered, and apply to both products and processes. CAR’s may be initiated:
• in the process ‘Internal Audit’ (see MSP 9.2 Internal Audit);

• in any process of IMS by any employee of [Company Name];

• for non-IMS-related issues at [Company Name], such as safety and cleanliness issues.

Product non-conformances relate to products sold by [Company Name], both produced in-house and purchased from vendors.

Non-conformance refers to the failure to meet the requirements. Some examples of product non-conformances are:

• Improperly designed products

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